

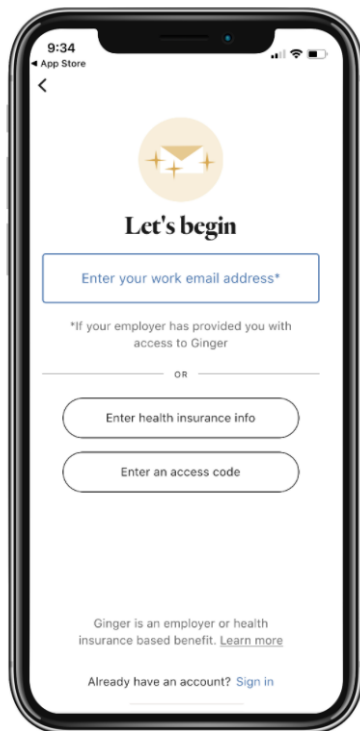
Getting started with Ginger:

A sign-up guide for Cigna customers

To get started with Ginger, we first need to verify your eligibility. After downloading the Ginger app, you will need to enter your health plan information.

How it works

On the *Let's begin* screen, click on the second button that says "enter health insurance info".



Then, enter your:

- First Name
- Last Name
- DOB
- Member ID

Your **Member ID** is always located on the front of your health insurance card, and is sometimes referred to as the Policy Number. It is *not* the Group Number.

Still having trouble? Or have more questions?

Visit www.ginger.com/cigna for more information on Ginger and common FAQs for Cigna customers. You can also reach out to Member Support by emailing help@ginger.com.